



Federation Headteacher Miss J Concannon
<http://www.knaphillfederationofschools.org.uk/>

Wednesday 25th March 2020

COVID – 19 UPDATE
Keeping us all safe

Dear Parents/Guardians,

We hope you are all keeping healthy and well at home. Please see below information and e-mail links you may find helpful over the coming weeks.

If you need help

If you're finding it hard at home with your child and are struggling to cope, you can call [Family Lives](#) for free, confidential advice on **0808 800 2222**.

If you are worried about another child

If you're worried about the safety of another child in our community, you can call the [NSPCC](#) on **0808 800 5000**. Or call the police on **999** if you think a child is in immediate danger.

Warning – E-mail and telephone scams

Please watch out for scams exploiting the coronavirus pandemic, like:

- Emails asking you for bank details because you qualify for Free School Meals
- Phone calls purporting to be official bodies (such as HMRC, Sky, BT, etc) asking for your bank details.

Citizens Advice has information about [how to check](#) if something is a scam.

Help at School

Knaphill Federation of Schools has four Designated Safeguarding Leads that work across the Federation. If you have a concern or worry about a child please call the school office and ask to speak to a member of the DSL Team.

Our **Designated Safeguard Leads (DSLs)** are:



Miss J. Concannon



Miss Daly



Miss Baird



Mrs Chereau

Help from Surrey - Children's Services

If you are concerned about the safety of a child or young person you can contact the Surrey Children's Single Point of Access (SPA).

<https://www.surreycc.gov.uk/social-care-and-health/childrens-social-care/contact-childrens-services>

Kind regards,
Miss J. Concannon
Federation Headteacher